



this issue

Letter to the Editor **P.1**

SWTA **P.2**

Route Match **P.3**

Thanksgiving

Thanksgiving Day is a national holiday celebrated in Canada and the United States. It was originally celebrated as a day of giving thanks for the blessing of the harvest and of the preceding year.

Thanksgiving is celebrated on the second Monday of October in Canada and on the fourth Thursday of November in the United States.

Lets all take the time to give thanks for all of our blessings this past year!

Letter to the Editor

Pat Hansen, Director

South Central Adult Services - Valley City, ND

South Central Transit received some great recognition in a recent *Letter to the Editor of the Valley City Times Record* newspaper. It is always great to hear good things about your service and your employees!

Letter to the Editor

I just had another good experience that makes me proud to call Valley City home.

I recently had to have 25 trips to Fargo for radiation. I got tired of the drive and decided to check out the South Central Transit for their daily bus ride to Fargo. What a pleasant experience, from my first contact with the dispatcher and then getting to know each of the wonderful bus drivers. They were all very caring, helpful and safety oriented individuals.

Once when we had waiting time for someone's appointment, the driver dropped us off at Walmart. One of the gals came to meet the bus with an overflowing shopping cart.

See LETTER, Page 2

LETTER

Continued from Page 1

Our bus driver made at least 4 trips to her apartment to unload her purchases.

I also watched the drivers load and unload passengers in wheelchairs, crutches and canes. Their job is not easy, but each driver appeared as though they were elated to be doing this job.

I might also mention the charge for the ride is very reasonable. I would certainly encourage any eligible person to take advantage of this great service. We are very fortunate to have this service in our fine city!

Signed by Luetta McClafin, Valley City

Logo's on the DTA Trailer

Darrell Francis

Minot, ND

REMINDER:

If any agency would like to have their logo placed on the DTA Trailer, all you need to do is contact Darrell Francis, Souris Basin Transit, # 701-852-8008. He will guide you in the process.



Pulse on the SWTA Nation

Submitted by: Barb Cline, Executive Director

Prairie Hills Transit - Spearfish, SD

Barb Cline forwarded a newsletter to me entitled "Pulse on the SWTA Nation" dated October 21, 2016. After reading this newsletter, I felt it was a valuable resource for transit projects. Attached the link below for your reading.

<http://campaign.r20.constantcontact.com/render?m=1108569998222&ca=274da1d7-2312-46a5-92d8-db3c2c77f2ce>

2017 Dakota Transit Awards

Jacque Senger, DTA Executive Director

A friend of mine once told me that due to the fact we are all busy at work and we think we are always going to remember the good things that happen but fail in that department. This gave me a great thought that I would like to share with each of you.

Every time an employee does that “special---above and beyond” deed, take a minute and write yourself a sticky note about the deed remembering to date the note. Put that note into the employee’s personnel file. Then when you are reviewing personnel files you have a way to jog your memory about the “special” job they did AND it will remind you to nominate that individual for a DTA Transit Award!



Route Match User Conference 2016 Heart of the Community

Karrie Mikkelsen, Director

Cavalier County Transit - Langdon, ND

I recently attended my second annual RouteMatch Conference in Atlanta, Georgia on October 3-6, 2016. I arrived Monday evening just in time for the Welcome Reception and Casino Night. It was held outdoors in the Windsor Garden and the weather was absolutely beautiful.

I attended several sessions throughout the week such as: Driver to Dispatch Communications-Looking at Scenarios, What’s Cooking in Product and Research & Development, Intro to Dispatching, Wireless & Tablet Troubleshooting, Mobility for All, One App for All, People Who Move People, Everyday Reporting, Managing Incidents and Accidents, Connect with Anybody Anywhere, Verification, and Federal Transit Administration Updates. I’m still trying to digest everything that I learned.

One exciting feature this year was a Pop-up Photography Studio. RouteMatch was seeking “faces of transit” to help shape the transit industry. **Go on routematch.com and take a look...**



RouteMatch
Software™



*Thought for the Month of
November...*

*Life is like a camera...
FOCUS on what's important,
CAPTURE the good times,
DEVELOP from the negatives.
If things don't work out,
Take another shot.*



Jacque Senger
DTA Executive Director

Mailing Address:
PO Box 973
Devils Lake, ND 58301

E-Mail Address:
jacquelinesenger@gondtc.com

Phone Number:
701-662-2465

Tidbit Articles

Please contact me with articles for your Transit Tidbit.

Recycle

Please share your Transit Tidbit with your staff and any interested person(s).

Address

Directors, please check with your bookkeepers as well as the rest of your staff  to assure they have the correct DTA mailing address.

Thanks to all!

- Jacque

www.dakotatransit.org